Free directory enquiries (195) registration form

iD's Free Directory Enquiry Service is provided for customers with a medical condition which prevents them from easily using a printed telephone directory.

Part 1 – Details of the person that cannot use a printed telephone directory.

- This section is to be completed by the person who cannot easily use a printed telephone directory, or their representative.
- If the person that cannot easily use a printed telephone directory is aged 10 to 17 then this section must be completed by a parent or guardian, on behalf of the applicant.

Title	Mr. / Mrs. / Ms. / Miss or state other -
First name	
Surname	
Address	
Postcode	
Mobile number which you will use to call 195	
If the person who will be using the service is aged 10 to 17 please tick here:	
Signature of parent or guardian (only if the previous question has been ticked)	
Printed name	
Date	

Part 2 – Free Directory Enquiries Service Terms & Conditions

- The service allows a caller to request searches for a UK telephone; the service does not give access to free international directory enquiries.
- The service is for the personal benefit and use of the individual registered for calls made from their mobile number registered in their name.
- The service must not be used for the benefit of third parties (i.e. it must not be used to obtain telephone numbers for anyone else or for business use).
- Your access to the Free Directory Enquiries Service (195) may be at risk if you break either of these conditions.

I accept the 195 terms and conditions of service. I also accept that it is my responsibility to advise iD Mobile if any of my circumstances change.

Applicant's signature	

If you have a representative who will access the service on your behalf, they may only call 195 from the numbers listed in Part 1. Please ask the representative to confirm their acceptance of the 195 terms and conditions of service by giving their name and signing below.

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Representative's full name	
Representative's signature	
Date	

Additional Information:

- Access to iD's 195 Directory Enquiries Service is free, and the operator can also connect you to the number you requested for free. When they do this, you'll hear a message stating that you'll be charged a premium fee per minute plus the access charge, but please ignore this. You will not be charged for your use of this service, and your bill will show the call as being free of charge.

Part 3 – Qualified representative

- This part should be completed by a qualified representative. Suitable people might be a GP, hospital consultant, optician or Registered Care Agency Official. (N.B. Some representatives may charge for certifying this form).
- I certify that the person named in Part 1 of this form cannot easily use a printed telephone directory because of a permanent medical condition, permanent physical disability or a sight problem

Name of the person who can't easily use a printed telephone directory.	
The reason the above-named person cannot easily hold or use a printed telephone directory:	
Signature of qualified representative:	
Date	
Name	
Job title:	
Address: (please use an official stamp otherwise the application will be rejected):	

If any part of the application form is incomplete, then the application for iD's 195 service will be rejected.

Once all the parts have been filled in, return the completed form, to the address below: iD Mobile Accessibility Services, PO Box 252, Cramlington, NE23 2EA