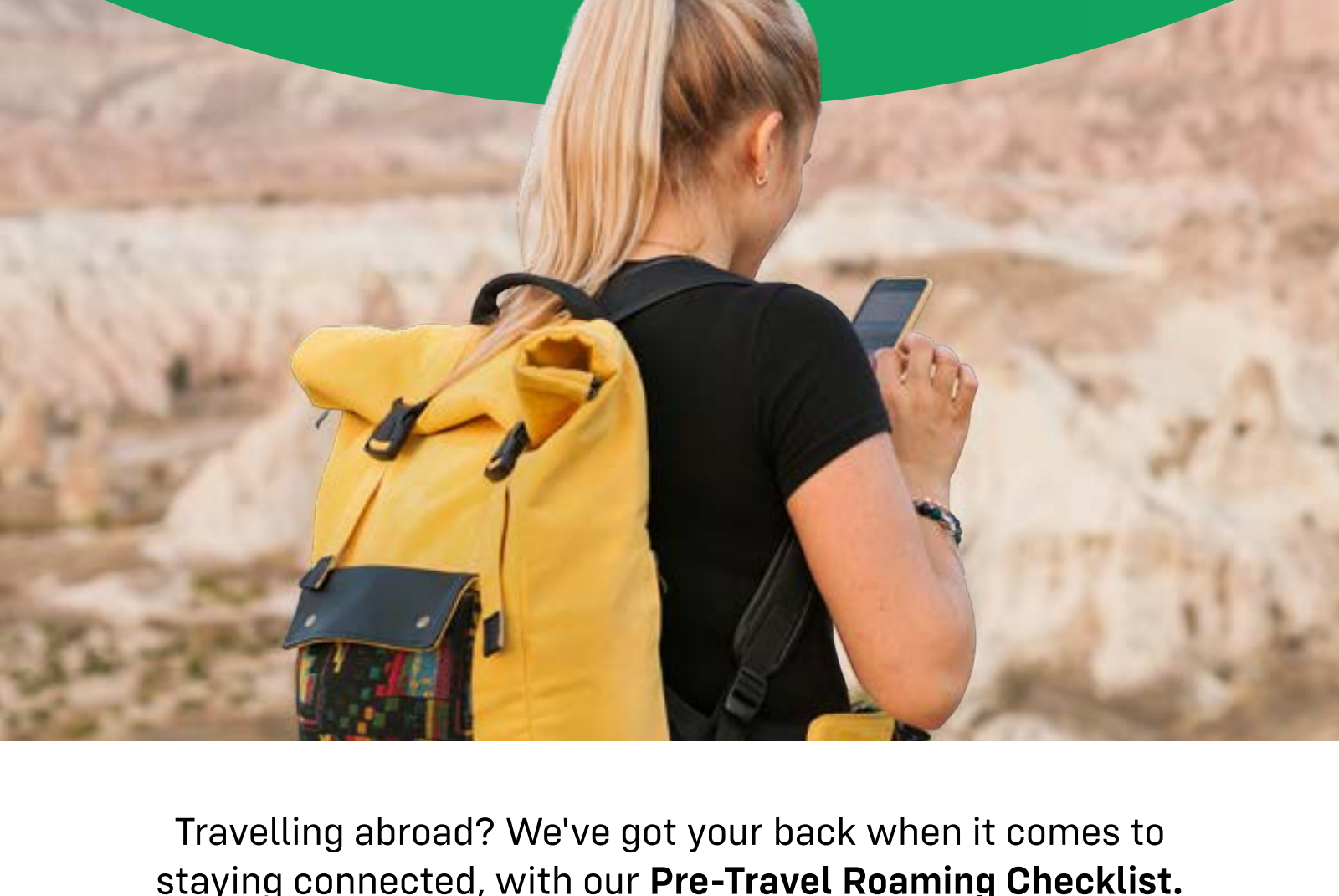


Let's get you ready to Roam.



Travelling abroad? We've got your back when it comes to staying connected, with our **Pre-Travel Roaming Checklist**. Follow our guidance and ensure your phone is as ready to Roam as you are when you reach your destination.

Heading to one of our **50 free Roaming destinations**? You'll be able to use your minutes, texts and data, **up to 30GB** while roaming abroad (subject to your allowance, our fair usage & open data policies).

If you visit a country not included in our free Roaming destinations, you'll be charged extra each time you call, text or use your data.

Click [here](#) to view all the charges for the destination you're travelling to:



Step 1:

Set up Data Roaming in the iD Mobile app.

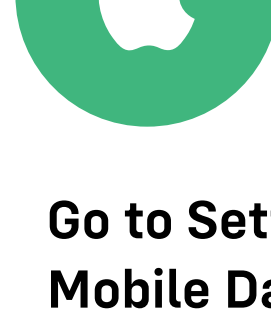


Open the iD Mobile app.

Tap **Services** > Check the 'Roaming' toggle is on.

Step 2:

Enable Data Roaming on your phone.



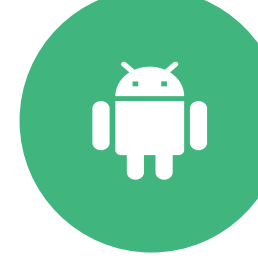
On iPhone.

Go to **Settings** > **Mobile Services** > **Mobile Data Options** > Check that 'Data Roaming' toggle is turned on.



On Samsung.

Go to **Settings** > **Connections** > **Mobile Networks** > Check that the 'Data Roaming' toggle is turned on.



On Android.

Go to **Settings** > **Network & Internet** > **SIMs** > Check that the 'Roaming' toggle is turned on.

Step 3: (Recommended)

Set or adjust your Bill Cap.

Bill Capping is a money-saving feature available on all iD Mobile plans. Here are three scenarios where we would recommend setting or adjusting your Bill Cap:

1. If you are travelling to a country not included in our free roaming destinations.
2. If you think you may exceed the 30GB limit in one of our 50 free roaming destinations.
3. If you are close to an international border, you may be exposed to 'inadvertent roaming'. This is when your phone connects to a network from a country not included within our free roaming destinations - even if you are not physically there - which could result in additional charges.

Simply login to the iD Mobile app to set-up or adjust your Bill Cap. Here's how:

Open iD Mobile app > **Tap Services** > **Tap 'Set a Cap Now' or 'Edit my capped limit'** > **Choose a cap using the slider** > **Tap 'Set Cap'**.

Step 4: (Optional)

Enable Low Data Mode.

This limits the amount of mobile data your phone uses in the background.

On iPhone.

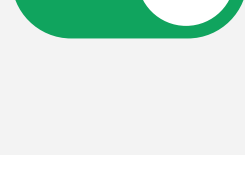
Go to **Settings** > **Mobile Service** > **Mobile Data Options** > **Data Mode** > **Select Low Data Mode**.

On Samsung.

SC: Go to **Settings** > **Connections** > **Data Usage** > **Data Saver**, and check that the 'Turn on now' toggle is turned on.

On Android.

Go to **Settings** > **Network & Internet** > **Data Saver** > Check that the 'Use Data Saver' toggle is turned on.



Good to know: When a setting is turned on, the toggle looks like this.