

Terms & Conditions

This promotion is conducted by mobiles.co.uk, 1 Portal Way, London W3 6RS (registered in England and Wales No. 504877) (“**Mobiles.co.uk**”). These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials

The Promotion

1. Participants purchasing a ‘Price Guarantee’ promotional product as set out at Table 1 below (**‘Qualifying Product’**) during the period 28th October 2020 to 2nd December 2020 inclusive may be entitled to receive a refund, as set out below, subject to these Terms and Conditions (**‘Promotion’**).

Offer

2. Participants who purchase a new product from mobiles.co.uk between 10:01am GMT 28th October 2020 and 21:00 GMT 30th November 2020 (the **‘Promotion Period’**) may be entitled to make a claim for a refund reward (**‘Refund’**) as set out below.
3. Mobiles.co.uk may apply various discounts to products online during 21:01 GMT 22nd November until 2nd December 12.01am (**“Black Friday Period”**). If the purchased Qualifying Product that you register in accordance with condition 4 is sold at a lower price on Black Friday Period, you will be entitled to claim a Refund equivalent to the difference between the Total Cost of Ownership Price you paid for the Qualifying Product and the Total Cost of Ownership Price of the Qualifying Product on Black Friday. For example: if you purchase a Qualifying Product for Total Cost of Ownership of £360 during the Promotional Period and that product is reduced to a Total Cost of Ownership of £320 on Black Friday, you will be entitled to claim a Refund of £40.

Total Cost of Ownership calculation:

Pay Today	-	Upfront Cost -	£150.00
Pay Monthly	-	Monthly Cost -	£35.00
		Monthly cost over 2years	£840.00
Total Cost of Ownership	-	Pay Today + Pay Monthly	£990.00

Eligibility

4. To be eligible to participate in the Promotion you must be aged 18 or over and residing in the United Kingdom (**‘Participant’**). Participants must be consumers, purchases made for businesses are excluded from participating in this Promotion. Refunds shall be paid by cheques 28 Days .
5. Only one claim per Participant is permitted to be submitted.
6. Participants who return the Qualifying Product at any time up to and including 16th December 2020 will not be eligible to receive the Refund.

Entry

7. Participants must call customer service on [0114 452 9665](tel:01144529665) or live chat and request their refund. If you are eligible to receive a Refund, you will be notified via email by 24th December 2020..
9. The Qualifying Products are subject to availability while stocks last.
10. Participants will receive their Refund by cheque within 28 days of successful claim validation.
11. Mobiles.co.uk. reserves the right to withdraw or amend the Promotion or these Terms and Conditions and to disqualify claims which it considers do not comply with these Terms and Conditions at any time at its own discretion.

12. Mobiles.co.uk and the Administrator shall have the right, where necessary, to undertake all such action as is reasonable to protect themselves against fraudulent or invalid claims including, without limitation, to generate or require further verification as to proof of purchase, as well as the identity, age, and other relevant details of a Participant, deny a Refund, or terminate the Promotion due to excessive fraud. This process may involve Mobiles.co.uk sharing information with third parties.

Privacy and Data Protection

13. Participants may, during the claim form process, consent to Mobiles.co.uk use of any personal information submitted by the Participant to advise Participants of future promotions and/or to provide information about products of Mobiles.co.uk or its associated companies that may be of interest.
14. Mobiles.co.uk, its authorised agents, and the Administrator may process your personal information to operate this Promotion and such processing shall be subject to Mobiles.co.uk. Privacy Policy at: <https://www.mobiles.co.uk/privacy>
15. Administrator: Opia Ltd, company number 06021170 with its registered offices at Priory House Pilgrims Court, Sydenham Road, Guildford, Surrey, GU1 3RX.
16. The Promotion is governed by English Law and is subject to the exclusive jurisdiction of the English courts.

Table 1 – Qualifying Products

Handset	Network	Tariff	Content	Offer	TCO
Huawei 5T	Voda	£17	2GB	£150	£558
	Voda	£19	2GB	£50	£506
	Voda	£20	4GB	£35	£515
	Voda	£23	6GB	£25	£577
	Voda	£26	30GB	FCON	£624
	Voda	£29	Unlimited Lite	£75	£771
	Voda	£30	54GB	£22 after cashback	£528
	Voda	£35	72GB	£26 after cashback	£624
Huawei P Smart 2020	Voda	£17	2GB	FCON	£408
	Voda	£19	2GB	£12 after cashback	£288
	Voda	£20	4GB	£12 after cashback	£288
	Voda	£26	30GB	£16 after cashback	£384
	Voda	£29	Lite	£25 after cashback	£600
	Voda	£30	54GB	£18 after cashback	£432
	Voda	£35	72GB	£22 after cashback	£528
Huawei P30 Lite	Voda	£17	2GB	£75	£483
	Voda	£19	2GB	FCON	£456
	Voda	£20	4GB	£10 Auto Cashback	£470
	Voda	£23	6GB	£19 After Cashback	£456
	Voda	£26	30GB	£22 After Cashback	£528
	Voda	£29	Unlimited Lite	£9.99	£706
	Voda	£30	54GB	£20 after cashback	£480
	Voda	£35	72GB	£25 after cashback	£600

	Voda	£34	Unlimited Lite	£27 after cashback	£648
Huawei P30 Lite NE	Voda	£17	2GB	£60	£485
	Voda	£19	2GB	£10 Auto Cashback	£446
	Voda	£20	4GB	£16 After cashback	£384
	Voda	£23	6GB	£18 After cashback	£432
	Voda	£26	30GB	£18 After cashback	£432
	Voda	£29	Unlimited Lite	FCON	£696
	Voda	£30	54GB	£20 After cashback	£480
	Voda	£35	72GB	£24 After cashback	£576
	Voda	£34	Lite	£26 After cashback	£624
Huawei P40 5G	Voda	£20	4GB	£150	£630
	Voda	£23	6GB	£135	£687
	Voda	£26	30GB	£99	£723
	Voda	£30	54GB	FCON	£720
	Voda	£34	Lite	£75	£891
	Voda	£35	72GB	FCON	£840
	Voda	£38	Lite	FCON	£912
	Voda	£38	Mid	£50	£962
	Voda	£39	72GB	£40 CB	£936
	Voda	£43	Max	£50	£1,082
Huawei P40 Lite	Voda	£17	2GB	£35	£443
	Voda	£19	2GB	£15 After cashback	£360
	Voda	£20	4GB	£14 After cashback	£336
	Voda	£23	6GB	£17 After cashback	£408
	Voda	£26	30GB	£18 After cashback	£432
	Voda	£30	54GB	£19 After cashback	£456
	Voda	£29	Unlimited Lite	FCON	£696
	Voda	£35	72GB	£23 After cashback	£552
Huawei Y5P	Voda	£17	2GB	£12 After cashback	£288
	Voda	£19	2GB	£9 After cashback	£216
	Voda	£20	4GB	£10 After cashback	£240
	Voda	£23	6GB	£13 After cashback	£312
	Voda	£26	30GB	£15 After cashback	£360
	Voda	£30	54GB	£16 After cashback	£384
	Voda	£29	Lite	£21 After cashback	£504
	Voda	£35	72GB	£18 After cashback	£432
Huawei Y6S	Voda	£17	2GB	FCON	£408
	Voda	£19	2GB	£11 After cashback	£264
	Voda	£20	4GB	£10 After cashback	£240
	Voda	£23	6GB	£13 After cashback	£312
	Voda	£26	30GB	£16 After cashback	£384
	Voda	£30	54GB	£17 After cashback	£408

	Voda	£29	Lite	£22 After cashback	£528
	Voda	£35	72GB	£20 After cashback	£480

Handset	Network	Tariff	Content	Offer	TCO
Honor 20e	Voda	£17	2GB	FCON	£408
	Voda	£19	2GB	£11 After cashback	£264
	Voda	£20	4GB	£12 After cashback	£288
	Voda	£23	6GB	£14 After cashback	£336
	Voda	£26	30GB	£16 After cashback	£384
	Voda	£29	Lite	£24 After cashback	£576
	Voda	£30	54GB	£17 After cashback	£408
	Voda	£35	72GB	£23 After cashback	£552
Honor 8s	Voda	£17	2GB	£11 After cashback	£264
	Voda	£19	2GB	£9 After cashback	£216
	Voda	£20	4GB	£10 After cashback	£240
	Voda	£23	6GB	£13 After cashback	£312
	Voda	£26	30GB	£15 After cashback	£360
	Voda	£29	Lite	£21 After cashback	£504
	Voda	£30	54GB	£16 After cashback	£384
	Voda	£35	72GB	£19 After cashback	£456
Honor 9X	Voda	£17	2GB	£35	£443
	Voda	£19	2GB	£15 After cashback	£360
	Voda	£20	4GB	£14 After cashback	£336
	Voda	£23	6GB	£17 After cashback	£408
	Voda	£26	30GB	£18 After cashback	£432
	Voda	£29	Unlimited Lite	FCON	£696
	Voda	£30	54GB	£19 After cashback	£456
	Voda	£35	72GB	£23 After cashback	£552
Honor 9X Lite	Voda	£17	2GB	£9.99	£418
	Voda	£19	2GB	£13 After cashback	£312
	Voda	£20	4GB	£13 After cashback	£312
	Voda	£23	6GB	£16 After cashback	£384
	Voda	£26	30GB	£17 After cashback	£408
	Voda	£29	Unlimited Lite	£25 After cashback	£600
	Voda	£30	54GB	£18 After cashback	£432
	Voda	£35	72GB	£22 After cashback	

Handset	Network	Tariff	Content	Offer	TCO
Sony L4	Voda	£17	2GB	FCON	£41
	Voda	£19	2GB	£13 After cashback	£55
	Voda	£20	4GB	£12 After cashback	£51

	Voda	£23	6GB	£16 After cashback	£61
	Voda	£26	30GB	£16 After cashback	£46
	Voda	£29	Unlimited Lite	£21 After cashback	£47
	Voda	£30	54GB	£18 After cashback	£54
	Voda	£35	72GB	£22 After cashback	£52
Sony 11l	Voda	£19	2GB	£320	£776
	Voda	£20	4GB	£320	£800
	Voda	£23	6GB	£265	£817
	Voda	£26	30GB	£260	£884
	Voda	£30	54GB	£175	£895
	Voda	£34	Unlimited Lite	£235	£1,051
	Voda	£35	72GB	£150	£990
	Voda	£38	Unl	£220	£1,132
	Voda	£38	Unlimited Lite	£150	£1,062
	Voda	£39	72GB	£89	£1,025
	Voda	£46	Lite	£65	£1,169
	Voda	£43	72GB	£50	£1,082
	Voda	£51	72GB	£10	£1,234
	Voda	£50	Unlimited	£75	£1,275
	Voda	£55	Unlimited Max	£35	£1,355
Sony 51l	Voda	£19	2GB	£289	£745
	Voda	£20	4GB	£275	£755
	Voda	£23	6GB	£220	£772
	Voda	£26	30GB	£215	£839
	Voda	£30	54GB	£135	£855
	Voda	£34	Unlimited Lite	£185	£1,001
	Voda	£35	72GB	£99	£939
	Voda	£38	Unlimited	£175	£1,087
	Voda	£38	Unlimited Lite	£109	£1,021
	Voda	£39	72GB	£50	£986
	Voda	£43	Unlimited Max	£175	£1,207
	Voda	£46	Unlimited	£35	£1,139
	Voda	£46	Unlimited Lite	£20	£1,124
	Voda	£43	72GB	£9.99	£1,042
	Voda	£51	Unlimited Max	£25.00	£1,249
	Voda	£50	Unlimited	£25	£1,225

Handset	Network	Tariff	Content	Offer	TCO
Oppo Find X2 Pro	Voda	£19	2GB	£530	£986
	Voda	£20	4GB	£519	£999
	Voda	£23	6GB	£475	£1,027
	Voda	£26	30GB	£460	£1,084

	Voda	£30	54GB	£375	£1,095
	Voda	£34	Unlimited Lite	£435	£1,251
	Voda	£35	72GB	£350	£1,190
	Voda	£38	Unlimited	£425	£1,337
	Voda	£38	Unlimited Lite	£399	£1,311
	Voda	£39	72GB	£289	£1,225
	Voda	£46	Unlimited Lite	£250	£1,354
	Voda	£43	72GB	£250	£1,282
	Voda	£51	72GB	£199	£1,423
	Voda	£50	Unlimited	£265	£1,465
	Voda	£55	Unlimited Max	£235	£1,555
					£0
Oppo Find X2 Lite	Voda	£17	2GB	£99	£507
	Voda	£19	2GB	£25	£481
	Voda	£20	4GB	£9.99	£490
	Voda	£23	6GB	£18 After cashback	£432
	Voda	£26	30GB	£19 After cashback	£456
	Voda	£29	Unlimited Lite	£35	£731
	Voda	£30	54GB	£21 After cashback	£504
	Voda	£35	72GB	£25 After cashback	£600
Oppo A72	Voda	£17	2GB	£9.99	£418
	Voda	£19	2GB	£12 After cashback	£288
	Voda	£20	4GB	£13 After cashback	312
	Voda	£23	6GB	£14 After cashback	£336
	Voda	£26	30GB	£16 After cashback	£384
	Voda	£29	Unlimited Lite	£24 After cashback	£576
	Voda	£30	54GB	£19 After cashback	£456
	Voda	£35	72GB	£21 After cashback	£600
	Network	Tariff	Content	Offer	TCO
Samsung A20E	Voda	£17	2GB	FCON	£408
	Voda	£19	2GB	£12 After cashback	£288
	Voda	£20	4GB	£11 After cashback	£264
	Voda	£23	6GB	£14 After cashback	£336
	Voda	£26	30GB	£16 After cashback	£384
	Voda	£30	54GB	£17 After cashback	£408
	Voda	£35	72GB	£21 After cashback	£504
Samsung A21s	Voda	£17	2GB	FCON	£408
	Voda	£19	2GB	£12 After cashback	£288
	Voda	£20	4GB	£12 After cashback	£288
	Voda	£23	6GB	£14 After cashback	£336
	Voda	£26	30GB	£16 After cashback	£384
	Voda	£30	54GB	£18 After cashback	£432
	Voda	£35	72GB	£22 After cashback	£528
	Voda	£17	2GB	£75	£483

Samsung A41	Voda	£19	2GB	FCON	£456
	Voda	£20	4GB	FCON	£480
	Voda	£23	6GB	£10 AC	£542
	Voda	£26	30GB	£19 After cashback	£456
	Voda	£30	54GB	£21 After cashback	£504
	Voda	£35	72GB	£25 After cashback	£600
Samsung A51	Voda	£17	2GB	£110	£518
	Voda	£19	2GB	£9.99	£466
	Voda	£20	4GB	£0.99	£481
	Voda	£23	6GB	FCON	£552
	Voda	£26	30GB	£22 After cashback	£528
	Voda	£30	54GB	£22 After cashback	£528
	Voda	£34	Lite	£30 After cashback	£720
	Voda	£35	72GB	£25 After cashback	£600
Samsung A71	Voda	£17	2GB	£220	£628
	Voda	£19	2GB	£125	£581
	Voda	£20	4GB	£99	£579
	Voda	£23	6GB	£90	£642
	Voda	£26	30GB	£50	£674
	Voda	£30	54GB	£10 AC	£710
	Voda	£34	Lite	£25	£841
	Voda	£35	72GB	£31 After cashback	£744
	Voda	£38	Unl	£9.99	£922
	Handset	Network	Tariff	Content	Offer
G8 Power Lite	Voda	£17	2GB	FCON	£408
	Voda	£19	2GB	£11 After cashback	£264
	Voda	£20	4GB	£11 After cashback	£264
	Voda	£23	6GB	£14 After cashback	£336
	Voda	£26	30GB	£16 After cashback	£384
	Voda	£29	Lite	£24 After cashback	£576
	Voda	£30	54GB	£17 After cashback	£408
	Voda	£35	72GB	£21 After cashback	£504
G8 Power	Voda	£17	2GB	£25	£433
	Voda	£19	2GB	£13 After cashback	£312
	Voda	£20	4GB	£13 After cashback	£312
	Voda	£23	6GB	£16 After cashback	£384
	Voda	£26	30GB	£17 After cashback	£408
	Voda	£29	Lite	£10 AC	£686
	Voda	£30	54GB	£19 After cashback	£456
	Voda	£35	72GB	£23 After cashback	£552
Moto G 5G Plus	Voda	£17	2GB	£100	£508
		£19	2GB	£9.99	£466
		£20	4GB	FCON	£480

	£23	6GB	FCON	£552
	£26	30GB	£22 After cashback	£528
	£29	Lite	£50	£746
	£30	54GB	£21 After cashback	£504
	£35	72GB	£25 After cashback	£600
	£35	Unl	£10 AC	£830